Navigating the Rising Sun: Opportunities and Strategies for Chinese Entrepreneurs in the Japanese Market

By NextBIG.world - Where Founders Cross Borders.

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Introduction

The global manufacturing landscape has witnessed a significant transformation over recent decades. Japan, once the undisputed leader and synonymous with high-quality manufacturing ("Made in Japan"), has seen China rise to become the "world's factory," dominating many sectors through scale and cost-efficiency. Despite this shift, Japan retains formidable strengths, particularly in high-technology manufacturing, advanced materials, and precision components. Consequently, China remains a significant importer of specialized Japanese goods, particularly integrated circuits and sophisticated machinery. Concurrently, a growing number of Chinese entrepreneurs are finding success not only by exporting to Japan but also by establishing significant business operations within the Japanese market itself. These successes extend beyond traditional sectors like cuisine, reaching into consumer electronics, exemplified by Anker, and cultural products, such as Pop Mart's designer toys [User Query].

This report aims to provide Chinese entrepreneurs with valuable insights and strategic perspectives for navigating the complexities and unlocking the opportunities within the Japanese market. While challenges such as intricate procedures, intense local competition, and deep-seated cultural nuances exist, the success stories of various Chinese ventures demonstrate that pathways to growth are available. By examining the historical economic context, analyzing successful case studies, understanding the primary challenges, identifying key opportunities, and outlining strategic recommendations, this report seeks to equip Chinese businesses with the knowledge needed to chart a successful course in Japan.

Section 1: Historical Context: The Shifting Tides of Manufacturing and Trade

Understanding the current dynamics between China and Japan requires acknowledging the historical trajectory of their respective economic and

manufacturing developments.

Japan's Post-War Manufacturing Ascent and Evolution

Following the Meiji Restoration in the late 19th century, Japan embarked on rapid industrialization and westernization, adopting new technologies and institutions that allowed its factories to compete globally. However, it was in the post-World War II era that Japan truly emerged as a manufacturing powerhouse. Bolstered by the introduction of Western advanced manufacturing techniques, significant domestic savings, trade surpluses reinvested into science and technology, and initial assistance from the USA, Japan experienced phenomenal economic growth. The manufacturing sector supplanted agriculture as the economic engine, fueling rising consumerism.

From the 1950s to the 1960s, Japan's economy grew at an astonishing annual rate of around 10%, slowing to a still-robust 5% in the 1970s and 1980s before entering a period of low growth from the 1990s onwards. During its peak, Japan became known as the "world factory," with "Made in Japan" becoming a global benchmark for high quality. The country excelled in transforming imported raw materials – a necessity for the resource-poor island nation – into high-value manufactured goods. Major industrial restructuring, particularly after the second oil shock, saw a shift from resource-intensive industries like steel and shipbuilding towards more technologically sophisticated and efficient products such as consumer electronics and automobiles. Japan actively pursued an export-based economic model, investing heavily overseas and building global production and management systems. High labor quality, supported by strong education systems, was a key factor in its economic growth and productivity.

China's Rise as the Global Manufacturing Hub

China's economic trajectory, while distinct, shares some parallels with Japan's earlier rise, particularly the government-led approach and the use of industrial policies to promote economic transition.¹ Leveraging its vast territory and immense population, China rapidly developed its manufacturing capacity, becoming the new "world factory".¹ Its key advantages initially lay in abundant, cheap labor and land, attracting substantial foreign direct investment and leading multinational companies to establish factories within its borders.¹ "Made in China" products quickly permeated global markets.¹

While initially facing limitations in technological sophistication compared to the high-quality benchmark set by "Made in Japan," China has made enormous

strides.¹ Investment in education, such as the nine-year compulsory education policy implemented in 1986, aimed to improve labor quality.¹ More significantly, recent decades have seen a massive increase in China's R&D expenditure, growing at an annual rate of 14.2% over the past 20 years, rapidly closing the gap with the US, while Japan's R&D spending remained relatively flat.¹² This investment is reflected in the surge of international patent filings from China, which grew at an annual rate of 23.8%, surpassing both the US and Japan to become the top filer in 2019, particularly in fields like computer technology and digital communication.¹²

The Intertwined Present: Trade, Technology, and Tensions

Today, China is the dominant global manufacturer, yet Japan maintains critical strengths in high-value segments. Japanese manufacturing still accounts for roughly 20% of its GDP, a significant proportion compared to many advanced economies, and the country remains a major manufacturing hub in Asia.² Japan holds a commanding global market share (over 60%) in numerous specific product categories, particularly in electronics and automotive components.² Its expertise extends crucially into the semiconductor supply chain, where Japanese companies dominate key segments like manufacturing equipment (around 30% global market share) and essential materials (around 50% global market share), including silicon wafers, photoresists, and photomasks.⁴ This dominance stems from historical R&D investment (like the VLSI program), a strong domestic ecosystem of specialized suppliers, and a commitment to precision manufacturing and materials science.⁴

This technological prowess fuels a significant trade relationship. China is Japan's largest trading partner and a top export destination.³ In 2023, Japan exported approximately \$138 billion worth of goods to China, with key exports including integrated circuits (\$14.6B), specialized machinery (\$14.5B), and cars (\$7.39B).⁵ Conversely, Japan is China's third-largest export market, receiving \$169 billion in Chinese goods in 2023.⁵ Top Chinese exports to Japan include broadcasting equipment (\$20.1B), computers (\$10B), and office machine parts (\$4.28B).⁵ Trade data from February 2025 shows continued significant flows, with China exporting \$9.62B to Japan (led by computers and telephones) and importing \$11.1B from Japan (led by integrated circuits and semiconductor manufacturing machinery).⁵

However, this deep interdependence is increasingly viewed through the lens of economic security, particularly in Japan.¹⁹ Japan's reliance on China extends

beyond electronics to include critical raw materials like rare earth elements (REFs), organic chemicals, phosphorus for fertilizers, and a vast majority of household appliances. Past experiences, such as China's 2010 REE export restrictions targeting Japan, have fueled concerns about supply chain vulnerabilities and potential economic coercion. Consequently, Japan has implemented policies like the Economic Security Promotion Act, aiming to enhance supply chain resilience, promote domestic production in critical sectors (like semiconductors), diversify sourcing away from China where possible, and strengthen technological partnerships with allies like the US, while seeking to maintain its strategic indispensability in key technologies. This complex interplay of deep economic ties and strategic de-risking forms the backdrop against which Chinese entrepreneurs must navigate the Japanese market.

Section 2: Success Stories: Chinese Ventures Making Inroads in Japan

Despite the complexities of the Japanese market, numerous Chinese companies have achieved notable success, demonstrating viable pathways beyond the traditional dominance of Chinese cuisine establishments. These ventures span technology, consumer goods, cultural products, and services, offering valuable lessons for aspiring entrants.

Case Study: Anker – The Digital Native Mastering E-commerce and Branding Anker Innovations, founded by a former Google engineer, exemplifies a digitally native approach to cracking the Japanese market. Initially focusing on replacement laptop batteries sold primarily through Amazon, Anker meticulously analyzed customer reviews and feedback (a Voice of the Customer or VOC system) to identify unmet needs and pain points, driving its product development. This data-driven, customer-centric approach became a cornerstone of its strategy.

Instead of competing solely on price, Anker pursued a "premium value" proposition, offering near-flagship quality consumer electronics (like chargers, power banks, audio equipment, and smart home devices under sub-brands like Soundcore and Eufy) at significantly lower prices. Its marketing strategy emphasized educational content, explaining the technology behind its products (like PowerIQ fast charging) rather than relying on jargon, thereby building trust and authority.

Crucially, Anker adapted its strategy for global expansion. In Japan,

recognizing local consumer priorities, the company specifically tailored its marketing messages to emphasize product reliability and detailed technical specifications.²⁸ This localization, combined with a strong focus on R&D (nearly 50% of staff in R&D) and continuous product improvement based on feedback, resonated well.²⁹ Anker also fostered a strong online community, engaging directly with customers and incorporating their suggestions, turning loyal users into brand advocates.²⁸

Its initial Amazon-first strategy allowed Anker to bypass complex traditional Japanese distribution channels, directly reaching consumers and gathering valuable market data.²⁸ More recently, Anker Japan has leveraged its brand trust and e-commerce expertise to enter the home storage battery market with the Anker Solix XJ series. It is disrupting the traditional door-to-door sales model by offering a streamlined online quotation and installation process, acting as a single point of contact for the customer.³¹ This move reflects Anker's understanding of the Japanese context, including the need for disaster preparedness solutions.³¹

Anker's journey demonstrates that a deep understanding of digital channels, a relentless focus on customer needs identified through data, strategic branding, targeted localization, and innovative channel strategies can create a powerful competitive advantage, even in mature and demanding markets like Japan.

Case Study: Pop Mart – Cultural Capital and Experiential Retail

Pop Mart has carved a significant niche in Japan's consumer market through a unique blend of product innovation, intellectual property (IP) management, and experiential marketing, primarily targeting younger demographics.³² Its core product, the "blind box" collectible toy, taps into powerful psychological drivers: the element of surprise, the joy of collecting, and the potential scarcity of hidden or secret figures (often with odds like 1 in 144).³²

A key pillar of Pop Mart's strategy is the development and cultivation of proprietary IP.³² They acquired the rights to popular characters like *Molly* from artist Kenny Wong and built their initial success on this existing fanbase.³² They continue to collaborate with independent designers and maintain an in-house team to create a steady stream of new characters and series, employing both vertical (more series for popular characters) and horizontal (testing new characters) integration.³² This focus on unique, artist-driven IP differentiates them from mass-produced toys.

Furthermore, Pop Mart strategically partners with globally recognized brands like Disney and Sanrio, reimagining iconic characters in their distinct style.³² These collaborations broaden their appeal and leverage the existing emotional connections consumers have with these established franchises.

Marketing focuses heavily on building a community and fostering emotional engagement, aligning with a 4E model (Experience, Exclusivity, Engagement, Emotion) rather than just the traditional 4Ps.³⁶ They actively use social media platforms popular with Gen Z and young female consumers (their primary target demographic, aged 15-30) to showcase collections, share experiences, and engage with fans.³³ Collaborations with Key Opinion Leaders (KOLs) further amplify their reach and credibility within this segment.³⁵

Unlike some competitors who rely heavily on online sales or distributors, Pop Mart invests in distinctive physical retail experiences.³⁵ Their stores often feature immersive designs, transforming them into destinations that encourage social sharing and reinforce the brand's artistic and trendy image.³³

Pop Mart's success illustrates how a non-tech consumer goods company can thrive in Japan by creating strong cultural capital through unique IP, understanding the psychological appeal of its product format, building a dedicated community through targeted digital and experiential marketing, and strategically leveraging collaborations.

Case Study: BYD – Automotive Ambitions Meet Market Realities

BYD, China's leading electric vehicle (EV) manufacturer, has made a determined entry into the challenging Japanese automotive market, showcasing both progress and significant hurdles.⁸ Leveraging its background as a battery maker and its strengths in vertical integration and production innovation ³⁸, BYD introduced competitively priced EV models like the ATTO 3, Dolphin, and Seal into Japan starting in early 2023.³⁹

Initial results showed promise. In 2024, BYD reportedly sold 2,223 EVs, surpassing Toyota's domestic EV sales (though overall Japanese EV sales declined that year), and its Seal model became the top-selling imported EV.³⁹ Since opening its first showroom in early 2023, the company has sold over 2,500 vehicles.⁸ BYD's strategy involves aggressive marketing campaigns, including TV commercials featuring popular Japanese actress Masami Nagasawa and customer incentives like discounts and 0% loans.⁸ The company also plans significant infrastructure investment, aiming for 100 retail stores by 2025 and

installing its own network of quick chargers.⁸ Recognizing the importance of service, BYD has partnered with local dealers and established auto parts companies like Meiji Sangyo to address after-sales support and the shortage of EV mechanics.⁴⁰

However, BYD faces formidable challenges. A primary obstacle is the deep-seated skepticism among Japanese consumers regarding the quality and reliability of Chinese products, particularly high-value items like cars.⁸ This perception issue, sometimes intertwined with historical tensions, makes it difficult to win over consumers loyal to established domestic brands like Toyota and Nissan, or even other imports like Tesla.⁸ BYD's brand awareness remains limited.⁴⁰

Furthermore, recent changes to Japan's EV subsidy program have negatively impacted BYD. The revised system links subsidies not just to vehicle performance but also to factors like the manufacturer's charging infrastructure and after-sales service network.⁸ This resulted in the subsidy for BYD's Atto 3 being nearly halved, reducing its price competitiveness and reportedly slowing sales.⁸ While BYD plans to build out its charging network to qualify for higher subsidies, this represents an additional cost and time commitment.⁸ The intensive marketing efforts required to build brand awareness also add significant pressure to costs.⁸ Japan's overall slow adoption rate for EVs compared to other markets presents another contextual challenge.⁴¹

BYD's ongoing efforts in Japan highlight the immense difficulty of penetrating the automotive sector. Success requires not only competitive products and pricing but also substantial investment in brand building to overcome skepticism, navigating complex and changing regulations, building extensive service and charging infrastructure, and demonstrating long-term commitment to gain consumer trust.

Case Study: Xiaomi – Value Proposition and Ecosystem Play

Xiaomi entered the Japanese smartphone market, often dubbed a 'graveyard for Chinese phones' due to Apple's dominance and strong local players, by initially focusing on a cost-performance strategy primarily through online channels.⁴³ Targeting younger consumers, Xiaomi offered competitively priced mid-range smartphones under its Redmi and Poco brands.⁴³ This strategy proved effective in gaining a foothold.

Xiaomi achieved remarkable growth, with its market share surging from

negligible levels (under 1% in 2023) to around 6% by Q2 2024, placing it among the top vendors, potentially tying with or surpassing established names like Samsung and Sony in certain periods, although still significantly behind Apple and Google.⁴³ Its shipment volume saw triple-digit year-over-year growth in some quarters.⁴⁵ Success was also seen on major Japanese e-commerce platforms like Rakuten and Amazon, where new product launches occasionally topped sales charts.⁴⁷ This rapid rise was attributed to Japanese consumers' growing preference for reasonably priced smartphones amidst economic pressures.⁴³ Japan's well-developed self-supply (SIM-free) market structure, where consumers often buy phones independently from carriers, facilitated Xiaomi's initial online-centric approach.⁴³

Having established a presence, Xiaomi is now executing a strategic shift to broaden its reach and deepen customer engagement. The company is aggressively expanding into physical retail, opening its first directly operated stores in Japan in early 2025 with plans for 5 to 10 stores centered around Tokyo within the year.⁴³ These "Xiaomi Home" stores are not just for smartphones but showcase the brand's extensive "Human × Car × Home" ecosystem, featuring over 160 products including TVs, vacuum cleaners, kitchen appliances, and other IoT devices.⁴⁴ The goal is to introduce Japanese consumers, who may be less familiar with integrated smart home concepts, to the convenience and functionality of Xiaomi's interconnected ecosystem, moving beyond the initial young, online customer base to attract family users.⁴⁴ A successful temporary pop-up store in Shibuya PARCO validated the potential of this physical retail and ecosystem strategy.⁴⁴

Xiaomi's evolution in Japan illustrates a potent two-stage strategy: first, gain market entry and initial traction by offering compelling value to a specific, accessible segment (youth online); second, leverage that foothold to invest in broader market access (physical retail) and build deeper customer relationships through an integrated product ecosystem. While competition remains fierce, particularly from Apple, Xiaomi's demonstrated growth and strategic expansion signal its long-term ambitions in the Japanese market.

Case Study: Haier/Aqua – Building Trust via Acquisition and Dual-Brand Strategy

Haier Group's journey in Japan exemplifies a strategy centered on acquisition and careful brand management to overcome the significant barriers to entry in the mature home appliance market.⁵¹ After initial struggles to gain traction with

its own brand following market entry in 2002 ⁵¹, Haier made a pivotal move in 2011-2012 by acquiring the Japanese white goods (washing machine and refrigerator) business of Sanyo Electric, a well-known, albeit struggling, local player. ⁵¹

This acquisition provided Haier with immediate market access, an established (though declining) market share, local manufacturing capabilities ⁵³, R&D facilities ⁵³, and, crucially, recognized brands. ⁵¹ Haier implemented a "dual-brand strategy". ⁵¹ It continued selling products under the Haier brand, leveraging the group's global resources and potentially targeting more value-conscious segments. ⁵² Simultaneously, it launched the Aqua brand, derived from Sanyo's assets, positioning it as a premium offering focused on Japanese quality, advanced technology honed locally, and unique design concepts, effectively retaining the Sanyo DNA to appeal to Japanese consumer preferences for domestic quality and innovation. ⁵¹ Aqua targets middle-and-high-income families valuing quality of life. ⁵⁴

Haier established its Asian headquarters in Japan (Osaka) and R&D centers (Tokyo, Kyoto, Kumagaya) to underscore its commitment to localization and understanding the specific needs and high standards of Japanese consumers. This local presence allows Haier Japan to develop products specifically tailored to the market, such as refrigerators designed for smaller living spaces. The company emphasizes adapting to Japanese culture and lifestyles. Haier Japan has declared a "Third Founding" phase, aiming to transform into an "ecosystem brand" through collaborations with partner companies, further integrating into the local business environment.

While Haier initially started with a very small market share ⁵¹, the Sanyo deal significantly boosted its presence. ⁵¹ Haier has steadily grown, shipping over 2 million white goods annually in Japan in recent years and achieving cumulative shipments exceeding 23 million units by 2021. ⁵² While one source claims Haier and Aqua brands hold the largest market share in Japan ⁵⁸, Haier Japan itself acknowledges it is not yet number one and continues striving towards that goal, highlighting the persistent strength of competitors like Panasonic, Hitachi, and Sharp. ⁵¹

Haier's experience demonstrates that in industries characterized by strong incumbents and high consumer trust barriers, acquiring a local entity can be an effective, albeit capital-intensive, strategy. It provides instant infrastructure, brand recognition, and a platform for building credibility. The subsequent

dual-brand strategy allows for nuanced market segmentation, while sustained investment in local R&D and operations signals long-term commitment essential for winning over discerning Japanese consumers.

Insights from Other Ventures (e.g., Ctrip)

Ctrip Group Japan (part of Trip.com Group) provides another model for successful entry, focusing initially on a specific cross-border niche: Chinese tourists visiting Japan.⁵⁹ Established in 2014 and expanded in 2017, Ctrip Japan built its business by serving the needs of this large, incoming tourist group.⁵⁹

Their strategy involved collaborating closely with local Japanese entities, including local governments and accommodation facilities, to access tourism resources and offer tailored packages.⁵⁹ They addressed key pain points for both tourists and local businesses. For tourists, they offered familiar and flexible payment options (including virtual cards) and comprehensive travel services via their platform.⁵⁹ For Japanese hotels and facilities lacking Chinese language capabilities, Ctrip provided call center support, making it easier for these local businesses to partner with Ctrip and serve Chinese guests.⁵⁹ They also utilized Chinese social media platforms like WeChat and Weibo for promotion.⁵⁹

This approach allowed Ctrip to build significant operational experience, establish local partnerships, and generate revenue by leveraging its existing customer base from China. While Ctrip has expressed ambitions to attract Japanese customers and build a global brand presence with Trip.com, its initial success was firmly rooted in effectively serving the specific needs of Chinese travelers in Japan. This demonstrates that focusing on a well-defined cross-border segment can be a viable and lower-risk entry strategy, creating a foundation for potential future expansion into the broader domestic market.

Synthesized Success Factors & Strategies

The diverse experiences of Chinese companies succeeding in Japan reveal several recurring strategic themes, alongside company-specific approaches. While no single formula guarantees success, understanding these patterns provides a valuable framework for entrepreneurs.

Table 1: Key Success Strategies of Chinese Firms in Japan

3	Descript ion	Anker	Pop Mart	BYD	Xiaomi	Haier	Ctrip

r							
Localiza	Adaptin g product s, marketi ng, service, and operati ons to Japane se cultural norms and consum er expecta tions					>	
Digital Strateg Y	Leverag ing e-comm erce, digital marketi ng, online commu nity building	✓	✓		✓		>
Brandin g / IP	Building strong brand identity, develop ing unique IP, strategi c brand position	✓	✓	✓	✓	>	✓

	ing (incl. dual-br anding)						
Pricing Strateg y	Deliber ate position ing (e.g., premiu m value, cost-per forman ce, niche premiu m)	>	>	>		>	
Partner ships	Collabo rating with local dealers, supplier s, service provide rs, govern ments, artists, brands		✓	✓	✓	✓	✓
Acquisit ion	Buying establis hed local compan ies for market access, brand, and					✓	

	infrastr ucture						
Custom er Centrici ty	Deeply underst anding and respond ing to specific custom er needs (via data, feedbac k, niche focus)	>	*	>	✓	>	
Patienc e/Long View	Commit ting resourc es and effort over the long term, adaptin g to challen ges	>	✓	>	✓	>	>

This synthesis highlights that while tactics vary – Anker's digital dominance versus Haier's acquisition – fundamental principles like deep localization, customer focus, strategic branding, and a long-term commitment are common threads in successful ventures within the demanding Japanese market.

Section 3: Understanding the Terrain: Key Challenges for Market Entry

Entering the Japanese market presents a unique set of challenges for foreign companies, particularly those from China. These hurdles span cultural differences, regulatory complexities, intense competition, brand perception

issues, and operational difficulties.

Bridging the Cultural Divide: Business Practices, Consumer Expectations, and Communication

Cultural misalignment often poses the most significant non-economic barrier.⁷
Japanese business culture emphasizes hierarchy, group harmony, and consensus-based decision-making, which can contrast sharply with potentially faster, more direct approaches common elsewhere.⁷ Navigating complex social etiquette and business protocols is essential for building relationships.⁷

Consumer expectations in Japan are exceptionally high.⁷ There is a profound emphasis on quality, durability, reliability, and meticulous customer service.⁷ Japanese consumers tend to be risk-averse, prefer detailed product information, and value trust in brands.⁶² Collectivist thinking also influences preferences, favoring products that signify acceptance within a group rather than radical uniqueness.⁶² This focus on quality and reliability contrasts with markets like China where speed and price competitiveness might hold greater sway.⁶⁰ Simply offering a functionally adequate product is insufficient; meeting these deeply ingrained expectations around quality and service is non-negotiable for long-term acceptance.

Communication presents further challenges. The Japanese language itself is complex, and English proficiency can be limited outside major business hubs or specific industries. Effective communication requires navigating nuances and indirectness, often demanding high-quality translation, interpretation, or bilingual staff. Misunderstandings stemming from cultural differences in communication or unmet service expectations can quickly damage relationships and brand reputation.

The Regulatory Environment: Compliance, Procedures, and Policy Dynamics

Navigating Japan's regulatory landscape requires significant diligence.⁷ Foreign companies face intricate licensing and permit processes, industry-specific regulations, and the need to constantly monitor for frequent regulatory changes.⁷ The environment can sometimes lack transparency, making compliance difficult.⁷

Specific compliance risks span areas like data security and privacy, environmental, social, and governance (ESG) standards, and complex financial rules related to accounting, taxation, and auditing.⁶³ Chinese enterprises, while

often strong in R&D and market expansion, may possess limited knowledge of these detailed overseas legal and regulatory requirements, creating significant risk.⁶³ Furthermore, compliance checks targeting Chinese firms can sometimes be influenced by geopolitical factors, adding a layer of unpredictability.⁶³

Policy dynamics also introduce uncertainty. Japan's focus on economic security has led to measures aimed at strengthening supply chains and potentially scrutinizing foreign investment in sensitive sectors.¹⁹ Changes in government policies, such as the recent revision of EV subsidies that adversely affected BYD, can significantly impact business viability.⁸ Weaknesses in the tax system, such as limitations on utilizing net operating losses to offset future profits, can also affect financial planning.⁶¹ Successfully managing this environment necessitates dedicated resources, local legal and regulatory expertise, and proactive engagement to anticipate and adapt to policy shifts.

Competitive Intensity: Established Players and Local Loyalties

The Japanese market is characterized by intense competition, particularly from deeply entrenched domestic corporations.⁷ In sectors like automotive (Toyota, Nissan, Honda), home appliances (Panasonic, Hitachi, Sharp, Mitsubishi Electric), and electronics/smartphones (Sony, Sharp, alongside Apple's dominance), local players command significant market share and benefit from decades of brand building and consumer trust.⁸

Japanese consumers exhibit strong loyalty to domestic brands, making it historically difficult for imports to gain substantial market share.⁴⁰ This loyalty stems from perceptions of superior quality, reliability, and service associated with Japanese manufacturers.

Many market segments are mature and potentially saturated, requiring new entrants to offer clear differentiation and a compelling unique value proposition to stand out.⁷ Directly challenging Japanese giants in their core areas of strength is extremely difficult and costly. Success often hinges on identifying underserved niches ⁵¹, offering a distinct value proposition ²⁸, or employing strategic maneuvers like acquiring a local brand.⁵¹

Building Brand Trust: Overcoming Perceptions and Establishing Credibility For Chinese companies, building brand trust in Japan involves overcoming specific hurdles beyond typical market entry challenges.⁸ There exists a deep-seated skepticism among some Japanese consumers regarding the

quality and reliability of Chinese-made products, particularly for higher-value goods like automobiles or appliances. Comments like "Japanese products are better in quality" reflect this sentiment. Historical and political tensions between the two countries can sometimes exacerbate these perceptions.

Consequently, establishing credibility requires significant and sustained effort. Companies may need to invest more heavily in marketing and brand-building activities compared to other markets, as seen with BYD's increased promotional spending.⁸ Consistently delivering demonstrable high quality, reliability, and excellent after-sales service over time is paramount to counter negative stereotypes.⁴⁰

Strategies to build trust often involve incorporating local elements. This can include using well-regarded Japanese spokespeople ⁸, partnering extensively with local dealers and service providers to ensure reliable support ⁴⁰, or acquiring and leveraging the reputation of established local brands. ⁵¹ Brand trust is not granted easily in Japan and requires a long-term commitment to transparency, quality, and localization efforts specifically designed to address and overcome preconceived notions.

Operational Hurdles: Costs, Distribution, and Talent Acquisition

Setting up and running operations in Japan involves practical challenges and potentially high costs.⁷ The cost of entry can be significant, encompassing high real estate prices for office or retail space (especially in major cities), substantial investment in product and marketing localization, and potentially high labor costs for skilled employees.⁷

Japan's distribution systems can be complex and multi-layered, requiring effort to navigate and build relationships with key intermediaries like distributors and traditional trading companies ($s\bar{o}g\bar{o}$ $sh\bar{o}sha$).⁷ While digital strategies, like Anker's initial focus on Amazon, can mitigate some of these complexities, businesses requiring physical distribution face a steeper learning curve.²⁸

Talent acquisition presents another hurdle. Recruiting high-quality, skilled Japanese employees, particularly those with strong bilingual capabilities, can be difficult and competitive.⁷ Foreign companies must also understand and adapt to local employment practices and expectations, which may differ from their home markets, including nuances related to Japan's traditional (though evolving) lifetime employment system.⁷ While foreign firms are sometimes perceived as offering a more performance-oriented culture, which can attract

certain talent, managing cultural integration within the workforce requires careful attention.⁶¹ Securing the right local talent is often crucial for bridging cultural gaps and effectively managing local operations, as seen in Ctrip's efforts to hire Japanese staff.⁵⁹ Careful financial planning, strategic decisions regarding physical versus digital presence, and a focused human resources strategy are essential to manage these operational complexities.

Section 4: Identifying Opportunities: Pathways to Growth in Japan

Despite the challenges, Japan offers significant opportunities for discerning Chinese entrepreneurs who approach the market strategically. An evolving domestic landscape, specific consumer demands, and national strategic priorities create fertile ground for growth.

Japan's Evolving Startup Ecosystem: Support, Hubs, and New Energy

The long-held image of Japan as solely dominated by large, conservative corporations is becoming increasingly outdated.⁶⁵ While major corporations remain influential, a more dynamic entrepreneurial ecosystem is emerging, particularly visible over the last decade. Small and medium-sized enterprises (SMEs) have always played a vital role, often innovating quietly in specialized niche markets.⁶⁵ Today, a new generation of younger, digitally savvy, and often mission-driven founders are launching ventures, supported by changing consumer attitudes and proactive government policies.⁶⁵

Recognizing the need to stimulate innovation, diversify the economy, and adapt to globalization, the Japanese government has implemented measures to foster venture creation.⁶⁵ These include startup subsidies, loan guarantees, mentorship programs, and the establishment of incubation facilities.⁶⁵ Ambitious national goals have been set, such as aiming to increase the number of startups tenfold (from 10,000 to 100,000) and boost annual investment in startups significantly (to ¥10 trillion) within a five-year period (2022-2027), with the aspiration of becoming Asia's leading startup hub.⁶²

This supportive environment is reflected in the growth of physical startup hubs – incubators, accelerators, and co-working spaces – in major cities like Tokyo, Osaka, and Fukuoka. These hubs facilitate networking, idea exchange, and access to investors, creating a more visible and collaborative startup community. Entrepreneurs within these hubs often possess a more global mindset, are comfortable with English communication, and are eager to learn

from international best practices.⁶⁵ This burgeoning ecosystem presents opportunities for Chinese firms not only to enter the market directly but also to potentially partner with, invest in, or acquire innovative Japanese startups.

Targeting Niche Markets and Specialized Demands

Given the intense competition from established players in mass markets, a niche strategy can be highly effective in Japan. SMEs, both domestic and foreign, can achieve success by focusing on specific, targetable segments of the market where particular customer needs are currently underserved. This approach allows for greater differentiation, potentially higher profit margins (as customers may pay a premium for specialized solutions), and avoids direct, costly confrontations with market giants.

Identifying such niches requires careful market research to understand specific demands not met by existing offerings.⁶⁶ Haier's early success, for instance, was partly attributed to selling mini refrigerators and washing machines, sizes not widely offered by major Japanese manufacturers at the time.⁵¹ The Japanese market, known for its appreciation of high quality, craftsmanship, and unique products that offer distinct sensory or functional experiences ⁶⁸, can be receptive to specialized, well-crafted goods. Chinese entrepreneurs offering products that excel in quality, unique design, or specialized functionality, rather than just competing on price, may find receptive audiences in specific niches.

Understanding Key Consumer Segments

The Japanese consumer market is not monolithic; distinct segments possess unique needs, values, and purchasing behaviors.⁶⁷ Targeting these segments effectively requires tailored strategies:

- Aging Population: As one of the world's most rapidly aging societies, Japan presents vast opportunities in sectors catering to seniors. This includes healthcare products and services, pharmaceuticals, assistive technologies, age-friendly home modifications, financial planning services, and functional foods or confectionery offering health benefits (e.g., calcium-fortified, vitamin-enriched).⁶² Marketing to this segment requires building trust and emphasizing safety, comfort, and ease of use.⁶⁷
- Millennial Workers: This digitally native generation values work-life balance, individuality, and experiences. Opportunities exist in tech gadgets, fashion that aligns with diverse work styles, wellness products and services (apps, home fitness), and offerings that allow for personalization and customization.⁶⁷ Effective engagement requires strong digital marketing

- strategies (social media, influencers, content marketing) emphasizing authenticity and value.⁶⁷
- Luxury Brand Aficionados: Comprising affluent individuals seeking quality, exclusivity, and status, this segment drives demand for high-end fashion, accessories, automobiles, gourmet foods, and unique experiences (like exclusive travel or dining).⁶⁷ Success requires sophisticated marketing, limited editions, invitation-only events, and impeccable, personalized customer service.⁶⁷
- Eco-conscious Consumers: Growing environmental awareness fuels demand for sustainable products, organic foods, eco-friendly transportation (EVs, hybrids), and brands demonstrating transparency in their sourcing and production practices.⁶⁷ Companies with genuine green credentials and eco-friendly innovations can capture this increasingly influential segment.²
- Anime and Gaming Fans: Japan is a global hub for anime and gaming culture, representing a large and highly engaged market for related merchandise (collectibles, apparel, figurines), games, and events.⁶² Pop Mart's success taps into related collector culture.³²
- Gifting Culture: Gift-giving is deeply embedded in Japanese social and business customs, extending well beyond major holidays to occasions like weddings, anniversaries, and expressions of gratitude.⁷ This creates year-round opportunities for premium, artisanal, and attractively packaged goods, particularly in categories like confectionery.⁶⁸

Understanding these diverse segments allows Chinese entrepreneurs to move beyond broad generalizations and develop targeted products and marketing campaigns that resonate more effectively with specific Japanese consumer groups.

Sector-Specific Potential: Aligning with National Priorities and Strengths

Opportunities also arise from aligning business strategies with Japan's national priorities and leveraging its inherent strengths:

• Digital Transformation (DX): Japan is actively promoting digitalization across its industries, particularly in manufacturing with the push towards "Industry 4.0" and "Connected Industries".² This involves integrating AI, IoT, robotics, big data, and digital twin technologies to improve efficiency and create new value.² There is also a broader push towards smart cities and digital infrastructure.⁶⁶ This creates significant opportunities for companies offering cutting-edge digital solutions, automation technologies, and software relevant to these initiatives.²

- Green Technology & ESG: With ambitious goals like achieving carbon neutrality by 2050 and doubling renewable energy use by 2030, Japan is investing heavily in green growth.⁶² The government's "Green Growth Strategy" supports development in areas like renewable energy, energy efficiency, sustainable materials, and circular economy models.² This opens doors for firms with innovative green technologies, sustainable products, and expertise in ESG practices.²
- Healthtech and Eldercare: Driven by the aging demographic, there is strong demand for innovations in health technology, medical devices, pharmaceuticals, and eldercare services.⁶²
- E-commerce: As the world's third-largest e-commerce market, Japan offers substantial potential for online retail.⁶² High internet penetration, tech-savvy consumers with strong purchasing power, and high urban density create a favorable environment.⁶² Opportunities exist for direct-to-consumer (D2C) brands, leveraging major platforms like Rakuten and Amazon Japan, and innovating in online customer experiences.⁶⁸ Anker's success was built on this foundation.²⁸
- Advanced Components and Materials: Given Japan's strength in high-tech manufacturing and its dominance in semiconductor equipment and materials ⁴, opportunities exist for Chinese firms to supply specialized components or materials into these sophisticated supply chains, potentially through partnerships or by leveraging Japan's R&D ecosystem.⁴
- Tourism: With the post-pandemic reopening and government efforts to boost tourism, related sectors offer growth potential.⁶² Businesses catering to the needs of tourists, whether through services ⁵⁹ or specialized products ⁶⁸, can capitalize on this trend.

By aligning with these key sectors and trends, Chinese entrepreneurs can tap into areas of strategic focus for Japan, potentially benefiting from government support and addressing clearly identified market needs.

Section 5: Charting the Course: Strategic Recommendations for Chinese Entrepreneurs

Successfully entering and thriving in the Japanese market requires a deliberate, nuanced, and long-term approach. Based on the analysis of historical context, success stories, challenges, and opportunities, the following strategic recommendations are crucial for Chinese entrepreneurs:

1. Foundation First: Deep Market Research and Cultural Acumen: Before

- committing significant resources, invest heavily in understanding the intricacies of the Japanese market. This includes detailed analysis of consumer preferences across different segments, competitor strategies, distribution channels, and, critically, Japanese business culture and etiquette.⁷ Avoid assumptions that strategies successful in China or other international markets will directly translate. Thorough preparation is essential to prevent costly missteps arising from cultural blind spots or misjudgments of market realities.⁷
- 2. The Localization Imperative: Adapting Products, Marketing, and Service: Mere translation is insufficient; deep localization is key. Tailor products meticulously to meet Japanese expectations regarding quality, reliability, functionality, and potentially size or design aesthetics.⁷ Adapt marketing communications to resonate with Japanese cultural values often emphasizing reliability, quality, safety, and utilizing more indirect communication styles.⁷ Critically, ensure customer service operations meet the exceptionally high standards expected in Japan, as this is a major factor in building and maintaining trust.⁷ Consider localizing brand elements if necessary to enhance acceptance.⁷ This commitment to localization is fundamental to overcoming skepticism and building lasting relationships.⁸
- 3. Building Bridges: The Power of Local Partnerships and Networks: Actively seek and cultivate relationships with Japanese partners. This could involve collaborations with local distributors, retailers, specialized service providers ⁴⁰, suppliers, or even potential competitors through joint ventures or strategic alliances. Engaging with local industry associations can provide valuable insights and networking opportunities. Partnerships offer invaluable local market knowledge, access to established networks, enhanced credibility, and assistance in navigating complex distribution and regulatory landscapes. The success of Ctrip ⁵⁹ and Haier ⁵¹ underscores the value of strong local ties.
- 4. Quality and Trust as Cornerstones: Make unwavering commitment to high product quality and reliability the foundation of your offering.¹ Be transparent and ethical in all business practices. Invest significantly in building a robust and responsive after-sales service and support system.⁴⁰ This is non-negotiable for meeting the demands of discerning Japanese consumers and, crucially, for countering potential negative preconceptions about Chinese products.⁸ Trust is earned slowly and requires consistent demonstration of quality and commitment.⁶²
- 5. Digital Strategy: E-commerce, Community Building, and Branding: Leverage Japan's highly developed e-commerce infrastructure and digitally savvy

- consumer base.⁶² Develop sophisticated digital marketing strategies tailored to Japanese platforms and consumer behavior (e.g., emphasis on detailed information, trust-building content).²⁸ Utilize social media and online platforms not just for sales but for building communities, fostering direct engagement, gathering feedback ²⁸, and enhancing brand loyalty.²⁸ Digital channels can offer a more efficient market entry route, bypassing some traditional distribution hurdles.²⁸
- 6. Navigating Complexity: Seeking Legal and Market Expertise: Do not underestimate the complexity of Japan's legal, regulatory, and business environment. Engage experienced local legal counsel, tax advisors, market entry consultants, and potentially recruitment specialists early in the process. Utilize resources offered by organizations like the Japan External Trade Organization (JETRO) that assist foreign companies. Investing in local expertise is critical for ensuring compliance, avoiding regulatory pitfalls, understanding cultural nuances, and developing effective, locally relevant strategies.
- 7. Patience and Persistence: Playing the Long Game: Entering and succeeding in the Japanese market is typically a marathon, not a sprint. Adopt a long-term perspective and be prepared for a sustained commitment of time, resources, and effort. ⁵² Building brand recognition, establishing trust, and gaining significant market share often takes years, if not decades, as exemplified by Haier's journey. ⁵¹ Be prepared to face initial challenges, learn from setbacks, and adapt strategies iteratively based on market feedback and evolving conditions. Persistence and resilience are essential qualities for navigating the inevitable hurdles. ⁸

Conclusion: The Japan Market Equation

The Japanese market presents a compelling, yet challenging, proposition for Chinese entrepreneurs. It is a large, affluent economy with sophisticated consumers and world-class technological capabilities, particularly in manufacturing and advanced materials.² Opportunities abound, driven by demographic shifts (aging population), evolving consumer preferences (digital natives, eco-consciousness, niche demands), national priorities (digital transformation, green growth), and a revitalized startup ecosystem.⁶²

However, these opportunities are counterbalanced by significant hurdles. Entrenched local competitors command strong brand loyalty, making market penetration difficult.⁷ Consumer expectations for quality, service, and reliability are exceptionally high, demanding meticulous attention to detail.⁷ Navigating

complex cultural nuances in business practices and communication is paramount.⁷ Furthermore, Chinese companies often face specific challenges related to brand perception and skepticism about product quality, requiring dedicated efforts to build trust.⁸ The regulatory environment adds another layer of complexity, demanding careful compliance and adaptation to policy shifts, including those related to economic security.⁷

Despite these formidable challenges, the success stories of companies like Anker, Pop Mart, BYD, Xiaomi, Haier, and Ctrip demonstrate that Chinese ventures can indeed thrive in Japan. Their experiences underscore that success hinges not merely on competitive products or pricing, but on a strategic, culturally astute approach. Key elements include deep market understanding, rigorous localization of products and services, strategic branding that builds trust, effective use of digital channels, cultivation of local partnerships, and, crucially, a patient, long-term commitment. For Chinese entrepreneurs willing to invest the necessary resources, effort, and cultural sensitivity, Japan offers the potential for significant rewards and strategic growth within one of the world's most advanced and influential markets.

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